



# MUHAMMAD AAMIR

Dynamics 365 Consultant



## About Me

Results-driven Dynamics 365 Consultant with proven expertise in CRM and Power Platform customizations. Currently working as a Sr. Solution Engineer, collaborating with teams to design and implement tailored business solutions. Skilled in leveraging Dynamics 365, Power Apps, and Power Automate to streamline processes and enhance productivity. Passionate about delivering innovative solutions while fostering collaboration and organizational growth.



## Experience

July 2022 - Since **Mazik Global, a Quisitive Company | Dynamics 365 Sr. Solution Engineer**

As a sub-lead on Dynamics 365 CRM/CE and Power Platform projects, I collaborate with teams to deliver custom solutions using Power Apps, Power Automate, .NET, and JavaScript. I design and deploy plugins, workflows, and RPA solutions to improve business processes. I also mentor junior team members, conduct code reviews, and contribute to project planning and solution design.

March 2022 - May 2022 **Imperium Dynamics | Software Engineer Intern**

Works on Microsoft Dynamics 365 Power Apps (Canvas, Model-Driven, Power Portals and Power Automate) used Custom Connector

Nov 2020 - June 2022 **Pakistan Children Relief (PCR) | Regional Coordinator Karachi**

In public sector Led two key projects, managed teams and planned events focusing on team collaboration and execution.

Nov 2019 - Jan 2020 **Saffa Mobility (Level 3 back Office) | IT Support Intern**

Gained experience in programming and assisted in IT support and team management.

Sep 2019 - Nov 2019 **Karachi Development Authority(KDA) | Data Management Inter**

Assisted with data entry and ensured accurate record management.



## Education

2018 - 2022 **University Of Karachi | Bachelors In Computer Science**

KU people take on audacious problems, bring imaginative new approaches to solving them.

July 2018 - Dec 2020 **Saylani Mass IT (SMIT) | Full Stack development & CCNA**

Acquired skills in front-end and back-end technologies and Learned to manage routing and configure end-to-end connections as a part of CCNA program.

2014 - 2016 **Govt. Islamia Science College | HSC Intermediate**

I studied pre-engineering form the Institute and participate Co curriculum activities.

2009 - 2014 **Model Public High School DHA | SSC Matriculation**



## Projects

### Client Project | RAC-Migration

Worked as a sub-lead on a data migration project for Dynamics 365 CRM, ensuring accurate and efficient transfer of critical data. Customized CRM forms, views, and workflows to align with migrated data and new processes. Played a key role in defining migration strategies and resolving technical challenges.

### NFP Project | IRUK

Configured and customized Dynamics 365 NFP modules to meet the organization's goals, focusing on donation management, volunteer tracking, and event planning. Automated key processes using Power Automate and enhanced usability with tailored dashboards and forms.

### Mazik Product | Care Coordination

Customized Dynamics 365 CRM to streamline care coordination processes, including form customizations, business rules, workflows, and plugin development. Integrated Power Automate and Power Apps for process automation and user-friendly interfaces. Designed role-based dashboards and custom reporting to enhance user experience.

### Client Project | Cooper Surgical

Delivered a Dynamics 365 CRM solution from scratch for a healthcare project, handling all customizations and integrations. Utilized Azure components like Azure Functions and Logic Apps for advanced features and system integrations. Designed workflows, plugins.

### RPA Project | SMS BOT

Developed a Students Management System BOT using UI Path Studio for automating data entry, processing, and notifications. Implemented RPA solutions to streamline repetitive tasks, improving efficiency and accuracy. Collaborated with stakeholders to design automation workflows and ensure alignment with project goals.

### Mazik Product | Patient Self-Service Kiosk

Built a Power Platform-based solution supporting patient self-service operations. Developed Canvas and Model-Driven Power Apps, automated workflows using Power Automate, and customized business logic to improve efficiency.

## Contact Me

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## Social Profile

- linkedin.com/muhammad-aamir03
- facebook.com/muhammadaamir
- twitter.com/baloxhaameer

## Other Info

## Technical Skills

Microsoft PowerApps(Canvas, Model Driven, Power portals) Robotics Process Automation Training and Development JavaScript, HTML, CSS, C# . Net

Microsoft Certifications:

- PL-400: Microsoft Power Platform Developer Associate
- PL-100: Microsoft Power Platform App Maker
- PL-900: Microsoft Power Platform Fundamentals
- Az-900: Microsoft Azure Fundamentals

## Awards

- Key Contributor
- Reliable Performer
- Team Player
- Best Performance
- Time & Stress Management
- Public Speaker

## Languages

English, Urdu

## Interest

Music, Gaming, Exploring

## Others

- Team Management
- Team work
- Event management
- Event Organizer
- Strong Communication
- Reporting
- Research & Development